## Indiana University East Exit Interview Questionnaire

We believe that in order to grow, IU East must continually work towards becoming a great place to work and that includes improving the quality of work for employees at all levels. Therefore, information from departing employees is of vital importance and will assist in analyzing our employee retention and turnover. We would appreciate your taking a few minutes to answer the following questions as honestly as possible. Your individual responses are treated as confidential and will not become part of your personnel file.

Thank you in advance for your cooperation!

| Thank you in dutance for your cooperation.   |                      |                               |     |                          |   |      |  |  |  |
|--|----------------------|-------------------------------|-----|--------------------------|---|------|--|--|--|
| Employee Name:                               | Position:            |                               |     |                          |   |      |  |  |  |
| Department:                                  | Manager:             |                               |     |                          |   |      |  |  |  |
| Employment Date:                             | Termination Date:    |                               |     |                          |   |      |  |  |  |
| Reason for leaving:                          |                      |                               |     |                          |   |      |  |  |  |
| Better Job Opportunity                       | Family Circumstances |                               |     | Moving Out of State      |   |      |  |  |  |
| Different Type of Work                       | Self-employment      |                               |     | Conflict with Supervisor |   |      |  |  |  |
| Rate of Pay and/or Benefits                  | Illness or Physical  | Returning to School           |     |                          |   |      |  |  |  |
| Commuting Distance                           | Conflict with Othe   | Conflict with Other Employees |     |                          |   |      |  |  |  |
| Comments:                                    |                      |                               |     |                          |   |      |  |  |  |
| Rate Your Supervisor on the Following:       |                      |                               |     |                          |   |      |  |  |  |
|  | Low                  |                               |     |                          |   | High |  |  |  |
| Followed policies and practices              | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Treated employees fairly                     | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Provided recognition on the job              | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Developed cooperation within department      | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Effectively resolved complaints and problems | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Provided on the job training                 | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Provided necessary equipment                 | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Within your specific work environment how    | would you rate the   | e followin                    | ıg: |                          |   |      |  |  |  |
|  | Low                  |                               |     |                          |   | High |  |  |  |
| Communications                               | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Physical working conditions                  | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
| Opportunity for advancement                  | 1                    | 2                             | 3   | 4                        | 5 | 6    |  |  |  |
|  |                      |                               |     |                          |   |      |  |  |  |

## If no, please explain:

Yes No

Would you recommend IU East to others as a place to work?

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| Did your job meet or exceed your exped    | ctations?                |           |            |           |          |      |
|---|--------------------------|-----------|------------|-----------|----------|------|
| Yes                                       |                          |           |            |           |          |      |
| No  |                          |           |            |           |          |      |
| If no, please explain:                    |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
| How did you feel about the rate of pay    | and employee benefits    | provided  | by IU East | ?         |          |      |
|   | Low                      |           |            |           |          | High |
| Rate of pay for your job                  | 1                        | 2         | 3          | 4         | 5        | 6    |
| Paid Holidays                             | 1                        | 2         | 3          | 4         | 5        | 6    |
| Paid Vacations/PTO                        | 1                        | 2         | 3          | 4         | 5        | 6    |
| Paid sick leave                           | 1                        | 2         | 3          | 4         | 5        | 6    |
| Retirement Plan(s)                        | 1                        | 2         | 3          | 4         | 5        | 6    |
| Fee Remission                             | 1                        | 2         | 3          | 4         | 5        | 6    |
| Life Insurance/Disability                 | 1                        | 2         | 3          | 4         | 5        | 6    |
| Medical/Dental/Vision Insurance           | 1                        | 2         | 3          | 4         | 5        | 6    |
| How were your initial objectives for join | ning IU East met? Please | elaborat  | e on how   | thev were | e met/or | how  |
| they may have changed:                    |                          |           |            |           |          |      |
| they may have changed.                    |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
| In what areas could your manager/supe     | ervisor have done a bett | er iob?   |            |           |          |      |
| a. a. cao coala youaage.youpe             |                          | , o       |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
| What would you have done differently      | if you were the manage   | r/supervi | sor?       |           |          |      |
| Triat trouid you have done differently    | ii you were the manage   | ., supe   |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
| What aspects of your job were most sat    | tisfving?                |           |            |           |          |      |
| Triat aspects or your job trere most say  |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
|   |                          |           |            |           |          |      |
| Suggest any specific changes that would   | have kent vou at III Fa  | ct·       |            |           |          |      |
| Subbest any specific changes that would   | a nave kept you at 10 La | J         |            |           |          |      |
|   |                          |           |            |           |          |      |